



Suspension of HSBC MPF services in some designated branches

HSBC MPF services in some designated branches are suspended with the following arrangement. Please refer to the below list for details. We apologise for any inconvenience and will provide updates on our branch services as the situation evolves.

District	Branch Name	Branch Code	MPF Service Suspension Period	Supporting Branch	Supporting Branch Code
Hong Kong	128 Queen's Road Central Branch	474	26 Apr 2025, 3 May 2025, 10 May 2025, 17 May 2025 and 19 May 2025 to 24 May 2025	Hong Kong Office	002
	Chai Wan Branch	555	24 Apr 2025	Cityplaza Branch	450
	Des Voeux Road Central Branch	172	26 Apr 2025, 3 May 2025, 10 May 2025, 17 May 2025 and 24 May 2025	Hong Kong Office	002
	Des Voeux Road West Branch	026	26 Apr 2025, 2 May 2025, 3 May 2025, 10 May 2025, 17 May 2025 and 24 May 2025	Hong Kong Office	002
	Electric Road Branch	028	23 Apr 2025, 25 Apr 2025, 26 Apr 2025, 28 Apr 2025, 30 Apr 2025, 3 May 2025, 7 May 2025, 8 May 2025, 10 May 2025, 12 May 2025, 14 May 2025, 15 May 2025, 17 May 2025, 19 May 2025, 21 May 2025, 22 May 2025, 24 May 2025, 26 May 2025 and 28 May 2025 to 30 May 2025	North Point Branch	004
	Exchange Square Branch	083	26 Apr 2025, 3 May 2025, 17 May 2025 and 24 May 2025	Hong Kong Office	002

District	Branch Name	Branch Code	MPF Service Suspension Period	Supporting Branch	Supporting Branch Code
Hong Kong	Quarry Bay Branch	845	26 Apr 2025, 3 May 2025, 10 May 2025, 17 May 2025 and 24 May 2025	Cityplaza Branch	450
	Shau Ki Wan Branch	021	23 Apr 2025, 26 Apr 2025, 30 Apr 2025, 3 May 2025, 10 May 2025, 17 May 2025 and 24 May 2025	North Point Branch	004
	Sheung Wan Branch	173	26 Apr 2025, 3 May 2025, 10 May 2025, 17 May 2025 and 24 May 2025	Hong Kong Office	002
	Sun Hung Kai Centre Branch	499	25 Apr 2025, 26 Apr 2025, 29 Apr 2025, 3 May 2025, 7 May 2025, 10 May 2025, 13 May 2025, 16 May 2025, 17 May 2025, 20 May 2025, 24 May 2025, 26 May 2025 and 30 May 2025	Hay Wah Building Branch	110
	The Westwood Branch	008	26 Apr 2025, 3 May 2025, 10 May 2025, 17 May 2025 and 24 May 2025	Hong Kong Office	002
	Westland Gardens Branch	067	22 Apr 2025 to 24 Apr 2025, 26 Apr 2025, 28 Apr 2025 to 30 Apr 2025, 2 May 2025, 3 May 2025, 6 May 2025 to 8 May 2025, 10 May 2025, 12 May 2025 to 15 May 2025, 17 May 2025, 19 May 2025 to 22 May 2025, 24 May 2025 and 26 May 2025 to 30 May 2025	Cityplaza Branch	450

District	Branch Name	Branch Code	MPF Service Suspension Period	Supporting Branch	Supporting Branch Code
Kowloon	378 Nathan Road Branch	127	26 Apr 2025, 3 May 2025, 9 May 2025, 10 May 2025, 12 May 2025, 13 May 2025, 17 May 2025, 24 May 2025 and 28 May 2025	Tsim Sha Tsui Branch	181
	East Ocean Centre Branch	559	23 Apr 2025, 26 Apr 2025, 28 Apr 2025 to 30 Apr 2025, 2 May 2025, 3 May 2025, 7 May 2025, 10 May 2025, 17 May 2025 and 24 May 2025	Tsim Sha Tsui Branch	181
	Festival Walk Branch	469	22 Apr 2025, 23 Apr 2025, 28 Apr 2025, 3 May 2025, 8 May 2025 to 10 May 2025, 15 May 2025, 17 May 2025, 22 May 2025 and 24 May 2025	Kwun Tong Branch	116
	HSBC Centre Branch	835	22 Apr 2025, 23 Apr 2025, 26 Apr 2025, 2 May 2025, 3 May 2025, 10 May 2025, 14 May 2025, 17 May 2025, 24 May 2025 and 29 May 2025	Mong Kok Branch	001
	Hung Hom Branch	012	24 Apr 2025, 26 Apr 2025, 3 May 2025, 8 May 2025, 10 May 2025, 17 May 2025 and 24 May 2025	Tsim Sha Tsui Branch	181
	Kai Tak Branch	419	22 Apr 2025, 24 Apr 2025, 25 Apr 2025, 28 Apr 2025, 29 Apr 2025, 2 May 2025, 6 May 2025, 8 May 2025, 9 May 2025, 12 May 2025, 13 May 2025, 15 May 2025, 16 May 2025, 19 May 2025, 20 May 2025, 22 May 2025, 23 May 2025, 26 May 2025, 27 May 2025 and 30 May 2025	Telford Gardens Branch	126
	Lai Chi Kok Road Branch	007	23 Apr 2025, 25 Apr 2025, 26 Apr 2025, 30 Apr 2025, 2 May 2025, 3 May 2025, 8 May 2025, 10 May 2025, 16 May 2025, 17 May 2025, 19 May 2025 and 24 May 2025	Mong Kok Branch	001

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Kowloon	Lok Fu Branch	080	24 Apr 2025, 26 Apr 2025, 29 Apr 2025, 3 May 2025, 8 May 2025, 10 May 2025, 17 May 2025, 24 May 2025, 28 May 2025 and 30 May 2025	Kwun Tong Branch	116
	Mei Foo Sun Chuen Branch	119	23 Apr 2025, 24 Apr 2025, 26 Apr 2025, 3 May 2025, 10 May 2025, 14 May 2025, 17 May 2025, 24 May 2025, 28 May 2025 and 29 May 2025	Mong Kok Branch	001
	Pioneer Centre Branch	472	22 Apr 2025, 23 Apr 2025, 25 Apr 2025, 26 Apr 2025, 30 Apr 2025, 3 May 2025, 9 May 2025, 10 May 2025, 17 May 2025, 24 May 2025 and 30 May 2025	Mong Kok Branch	001
	Tai Yau Street Branch	191	3 May 2025 and 10 May 2025	Telford Gardens Branch	126
	Waterloo Road Branch	017	22 Apr 2025, 23 Apr 2025, 25 Apr 2025, 26 Apr 2025, 28 Apr 2025, 30 Apr 2025, 2 May 2025, 3 May 2025, 6 May 2025, 7 May 2025, 9 May 2025, 10 May 2025, 12 May 2025, 14 May 2025, 16 May 2025, 17 May 2025, 19 May 2025 to 21 May 2025, 23 May 2025, 24 May 2025, 27 May 2025, 28 May 2025 and 30 May 2025	Mong Kok Branch	001
	Whampoa Garden Branch	591	28 Apr 2025, 10 May 2025 and 17 May 2025	Tsim Sha Tsui Branch	181

District	Branch Name	Branch Code	MPF Service Suspension Period	Supporting Branch	Supporting Branch Code
New Territories	Fanling Branch	039	26 Apr 2025, 10 May 2025 and 24 May 2025	Sheung Shui Branch	036
	Metro City Plaza Branch	585	22 Apr 2025, 23 Apr 2025, 26 Apr 2025, 28 Apr 2025, 30 Apr 2025, 2 May 2025, 3 May 2025, 6 May 2025, 7 May 2025, 10 May 2025, 12 May 2025 to 14 May 2025, 17 May 2025, 19 May 2025 to 21 May 2025, 24 May 2025 and 26 May 2025 to 28 May 2025	Kwun Tong Branch	116
	Shatin Branch	804	26 Apr 2025, 28 Apr 2025, 30 Apr 2025, 2 May 2025, 3 May 2025, 9 May 2025, 10 May 2025, 17 May 2025, 23 May 2025, 24 May 2025 and 26 May 2025 to 30 May 2025	Shatin Plaza Branch	557
	Tai Wai Branch	106	26 Apr 2025, 3 May 2025, 17 May 2025 and 24 May 2025	Shatin Plaza Branch	557
	Tsing Yi Branch	403	26 Apr 2025, 2 May 2025, 3 May 2025, 6 May 2025, 8 May 2025, 10 May 2025, 13 May 2025, 14 May 2025, 17 May 2025, 22 May 2025, 24 May 2025, 27 May 2025 and 30 May 2025	Tsuen Wan Branch	032