HSBC Business Internet Banking MPF services user guide



Business Internet Banking offers you an efficient and secured way to manage MPF contributions for your employees, that helps you save time on MPF administration work, minimise calculation mistakes and avoid potential surcharges from miscalculation.

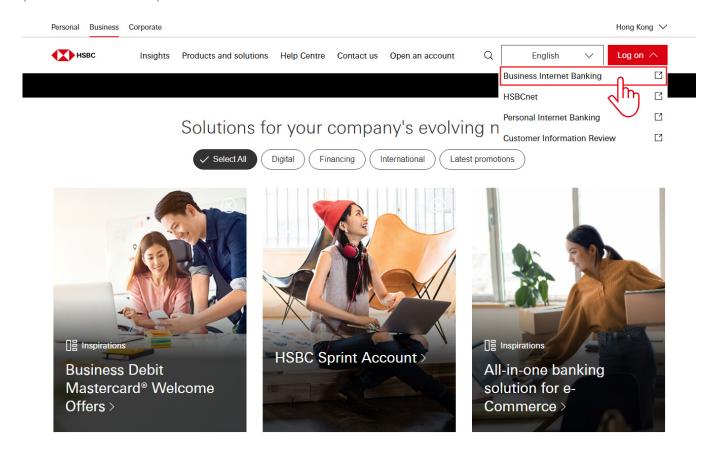
Ac	cess the Business Internet Banking
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If you have any questions, please call the HSBC MPF Employer Hotline on (852) 2583 8033 or speak to your account manager.

Access the Business Internet Banking

1. Visit the HSBC Hong Kong website

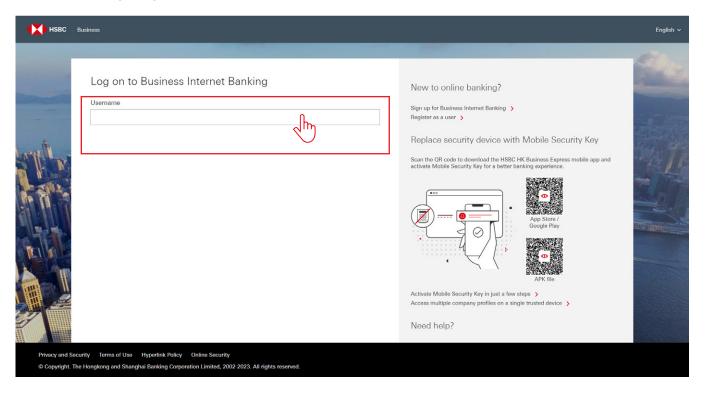
Click 'Business Internet Banking' under 'Log on' on the HSBC Hong Kong website homepage (business.hsbc.com.hk).



2. Log on to the Business Internet Banking

Input username, password and security code to log on to the Business Internet Banking.

If you have not signed up for the Business Internet Banking, click 'Sign up for Business Internet Banking' on the right and follow the steps to sign up for **full Business Internet Banking services**. If you want to sign up for the **MPF service only**, please submit the 'Business Internet Banking Mandatory Provident Fund (MPF) Service Enrolment Form' before registration. The form can be downloaded from the 'Form Download Centre' section on the homepage of the HSBC Hong Kong website (business.hsbc.com.hk).



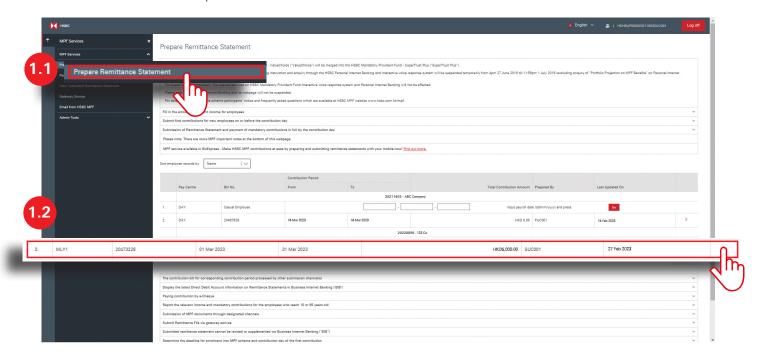


Prepare and submit remittance statement

If you have both the authority to prepare and submit remittance statement, you can follow the following steps to prepare and submit remittance statement in one go.

1. Select contribution bill

- 1. Click 'Prepare Remittance Statement' under 'MPF Services' on the left of the Business Internet Banking homepage.
- 2. All the outstanding contribution bills under your account are displayed. Select the contribution bill you want to submit and click '>' to proceed.



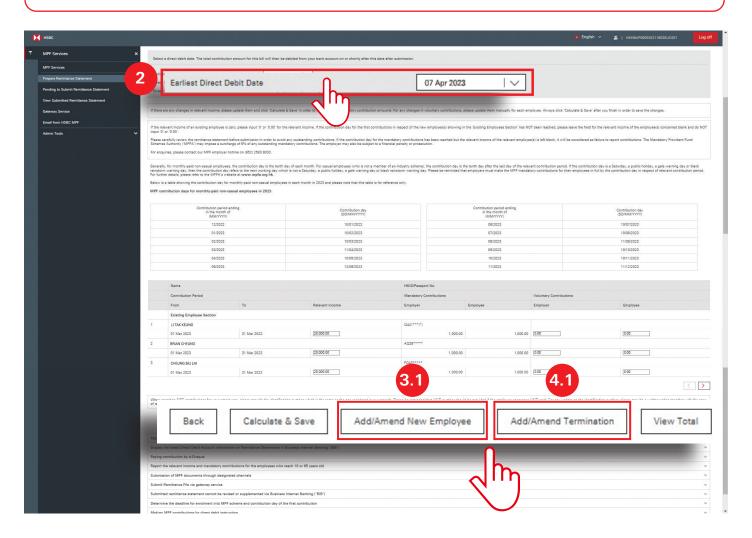
2. Select 'Earliest Direct Debit Date'

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Reminder

If you submit the remittance statement before 5pm (Monday to Friday except public holiday), you can submit the contribution payment on the current day by setting the current day as the 'Earliest Direct Debit Date'. If you submit the remittance statement between 5pm to 11.59pm (Monday to Friday except public holiday), you can only submit the contribution payment by setting the next working day or the working day thereafter as the 'Earliest Direct Debit Date'. Please note that if you submit the remittance statement between 5pm to 11.59pm on the contribution day and set the next working day as the 'Earliest Direct Debit Date', the contribution day will still be regarded as the day of the remittance statement submission.

To avoid late payment surcharges, you should submit the remittance statement on or before the contribution day.

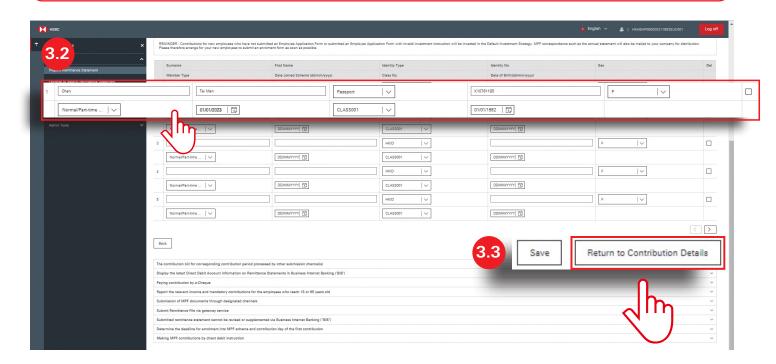


3. (Optional) Add contribution record(s) for new employee(s)

- 1. Click 'Add/Amend New Employee' to add contribution record(s) for new employee(s).
- 2. Input/Select all the required information for the new employee(s), including 'Surname', 'First Name', 'Identity Type', 'Identity No.', 'Sex', 'Member Type', 'Date Joined Scheme', 'Class No.' and 'Date of Birth'.
- 3. Click 'Return to Contribution Details' upon completion.

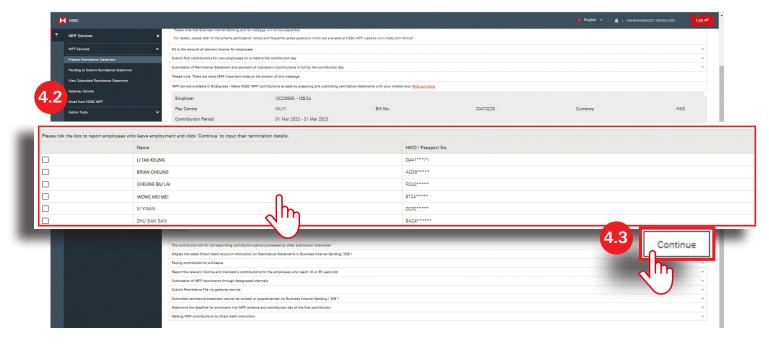
Reminder

Before adding contribution record(s) for new employee(s) on Business Internet Banking, you have to enroll your eligible non-casual employees into an MPF scheme by submitting the 'Employee Application Form' (form code: IN61) within first 60 days of their employment with you. The form can be downloaded from the 'Useful information' section on the homepage of the HSBC MPF website.



4. (Optional) Report employee termination(s)

- 1. Click 'Add/Amend Termination' to report employee termination(s).
- 2. Check the box(es) of the employee(s) terminated.
- 3. Click 'Continue' upon completion.

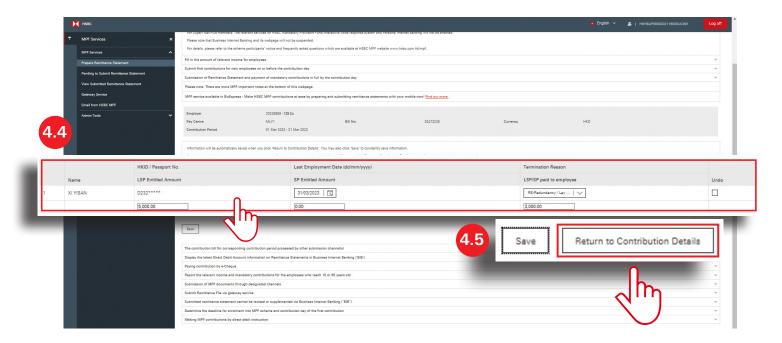


- 4. Input/Select all the required information for the terminated employee(s), including 'Last Employment Date', 'Termination Reason', 'LSP Entitled Amount', 'SP Entitled Amount' and 'LSP/SP paid to employee'.
- 5. Click 'Return to Contribution Details' upon completion.

Reminder

You have to submit the remittance statement and 'Payment Proof for Long Service Payment/Severance Payment (LSP/SP)' (form code: INLS) at the same time for a timely refund of LSP/SP (if any). The form can be downloaded from the 'Useful information' section on the homepage of the HSBC MPF website.

After you have reported any employee information with LSP/SP, a pre-filled INLS form will be automatically generated by system and sent to your mail box. You can read the form by clicking 'Email from HSBC MPF' under 'MPF Services' on the left of the Business Internet Banking homepage. Please refer to p.18 for details.



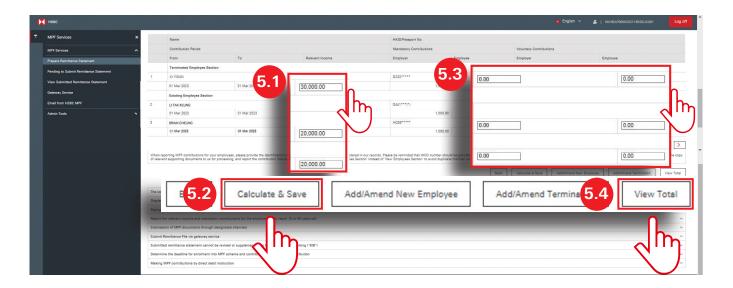
5. Input contribution details

- 1. Review the 'Relevant Income' for all employees and update if needed.
- 2. Click 'Calculate & Save' and the employer/employee mandatory contributions for each employee will be calculated automatically.
- 3. Input/update the employer and/or employee 'Voluntary Contributions' if needed.
- 4. Click 'View Total' upon completion.

Reminder

If the 'Relevant Income' field of an employee is left blank, it will be considered as a failure to report the relevant income and mandatory contribution. This is not applicable to new employee(s) who has/have been employed for less than 60 days in the same employment.

For an existing employee who has been employed for not less than 60 days in the same employment, you should input '0' or '0.00' in the 'Relevant Income' field if the employee has zero relevant income.

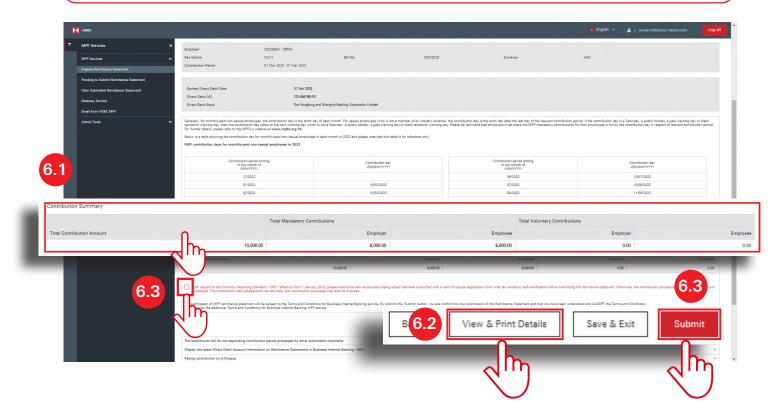


6. Review and submit remittance statement

- Review carefully the 'Total Contribution Amount', 'Total Mandatory Contributions' and 'Total Voluntary Contributions'.
- 2. Click 'View & Print Details' to view and print the remittance statement details.
- 3. Tick the checkbox and click 'Submit' once confirmed.

Reminder

Users who do not have the authority of submission can prepare and save a remittance statement into the 'Pending to Submit Remittance Statement' page by clicking 'Submit'. Users who have the authority of submission can retrieve the saved remittance statement(s) from 'Pending to Submit Remittance Statement' page for checking and submission.



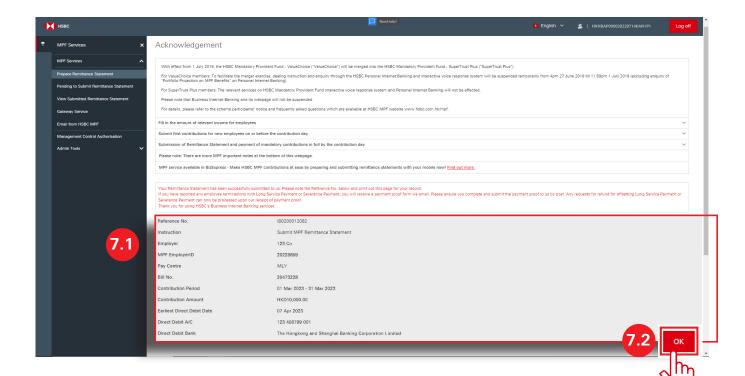
7. Acknowledge remittance statement submission

- The 'Acknowledgement' page indicating the 'Reference No.' will be shown upon successful submission of the remittance statement. You may capture and save the page for future reference.
- 2. Click 'OK' to leave the page.



Reminder

Any submitted remittance statement cannot be amended via the Business Internet Banking. If you want to make amendments, please print the remittance statement details, counter-sign for any amendments made and send the document back to us.



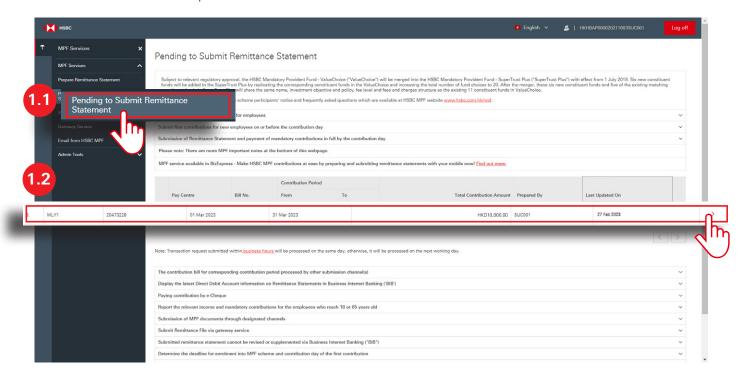


3 Submit pending remittance statement

If you have the authority to submit remittance statement, you can follow the following steps to submit remittance statement prepared by another user who only has the authority to prepare remittance statement.

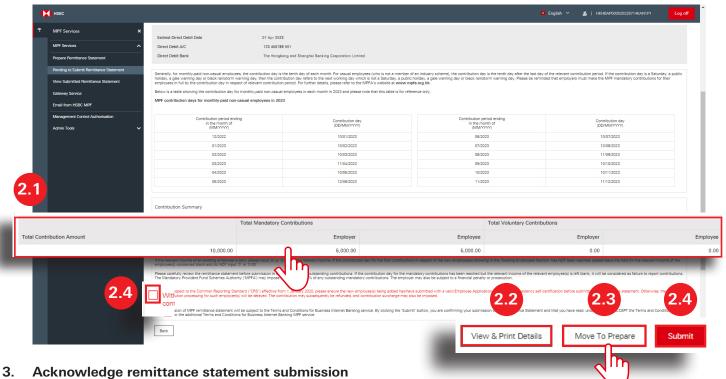
1. Select contribution bill

- 1. Click 'Pending to Submit Remittance Statement' under 'MPF Services' on the left of the Business Internet Banking homepage.
- 2. All the pending contribution bills under your account are displayed. Select the contribution bill you want to submit and click '>' to proceed.



2. Review and submit remittance statement

- Review carefully the 'Total Contribution Amount', 'Total Mandatory Contributions' and 'Total Voluntary Contributions'.
- 2. Click 'View & Print Details' to view and print the remittance statement details.
- 3. Click 'Move To Prepare' to update the remittance statement if needed.
- Tick the checkbox and click 'Submit' once confirmed. 4.



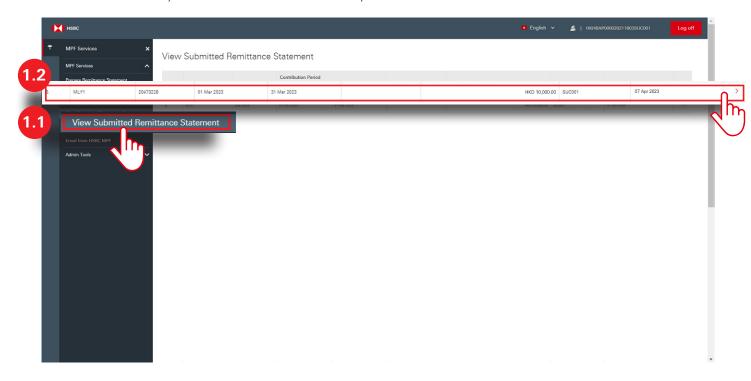
Refer to p.12.



View submitted remittance statement

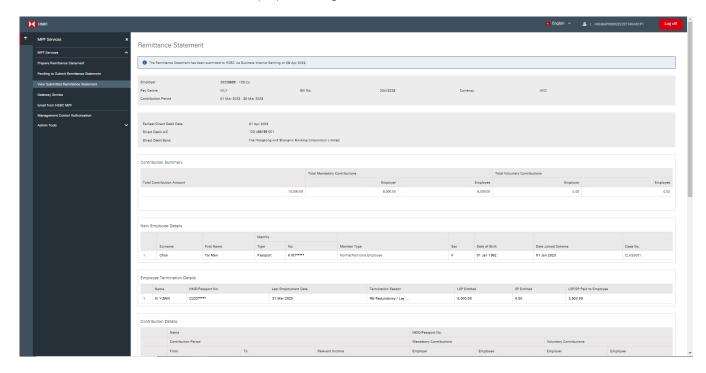
1. Select contribution bill

- 1. Click 'View Submitted Remittance Statement' under 'MPF Services' on the left of the Business Internet Banking homepage.
- 2. All the submitted contribution bills for the past 12 months under your account are displayed. Select the contribution bill you want to view and click '>' to proceed.



2. View contribution details

The selected remittance statement is displayed, listing all the contribution details.

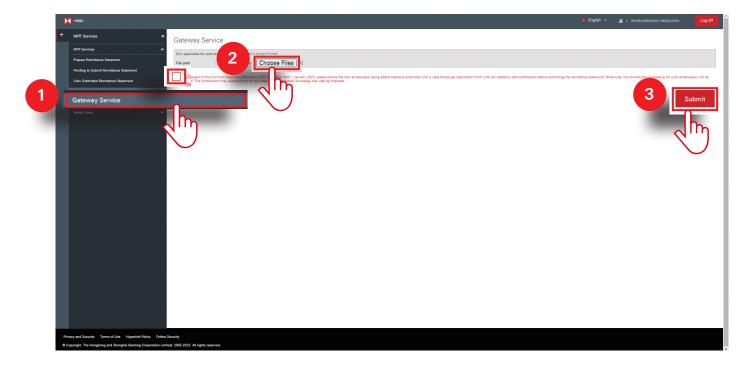




Gateway service

You may submit the remittance statement in agreed format through the Gateway Service. Please contact us for the requirements on the format.

- 1. Click 'Gateway Service' under 'MPF Services' on the left of the Business Internet Banking homepage.
- 2. Click 'Choose Files' to select and upload the remittance file in agreed format.
- 3. Tick the checkbox and click 'Submit' to submit the remittance file.





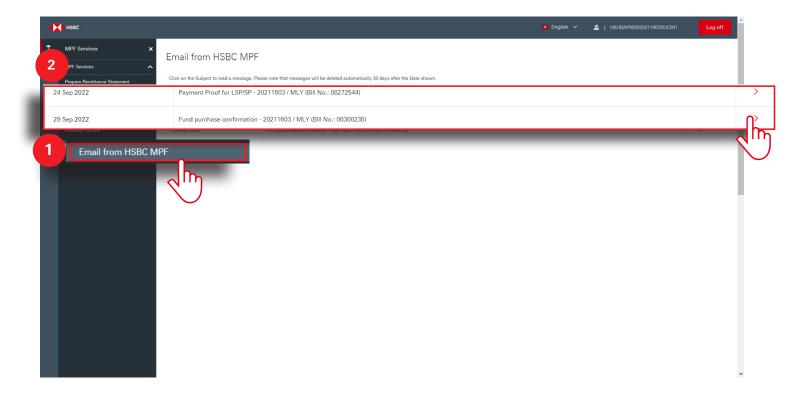
Check email from HSBC MPF

- 1. Click 'Email from HSBC MPF' under 'MPF Services' on the left of the Business Internet Banking homepage.
- 2. You can view the emails from HSBC MPF at a glance and click '>' to read the content of a specific email.

Reminder

Emails will be deleted automatically 30 days after the 'Date' shown.

The email service is not applicable to 'Gateway Service'.



Appendix

You will receive a 'Fund purchase confirmation' after your remittance statement is processed with fund units subscribed.

The Hongkong and Shanghai Banking Corporation Limited, PO Box /3//O, Kowloon Central Post Office 香港上海滙豐銀行有限公司,九龍中央郵政信箱 73770 號

Fund purchase confirmation 購入基金確認書

Date 日期 5 July 2022 Reference no. 備註號碼 162700011903

MR JI

Room 1010, 10/F

1 ABC Road, Hong Kong

Scheme registration no. 計劃註冊編號 :MT00245

Scheme name 計劃名稱 :HSBC MANDATORY PROVIDENT FUND-SUPERTRUST PLUS

Employer 僱主 :RPQ Corporation

Business registration no. 商業登記號碼 :0000000-000-00-00-A

Pay centre 付款中心 :SMT

Contribution period 供款期 :01/03/2022 - 15/03/2022

Total contribution amount 供款總額 :HKD 港元28,500.00

Fund purchase date 購入基金日期 :30/06/2022

Total合計 Employer 僱主 Employee 僱員 供款分配 (HKD 港元) (HKD 港元) (HKD 港元) Contributions allocation 強制性供款 Mandatory contributions 3,750.00 3,750.00 7,500.00 自願性供款 Voluntary contributions 21,000.00 1,000.00 20,000.00 供款總額 Total contributions 4,750.00 23,750.00 28,500.00

THIS IS A COMPUTER GENERATED ADVICE, AUTHORISED SIGNATURE IS NOT REQUIRED.

電腦編印通知書不需授權簽署。

You will receive a 'Payment Proof for Long Service Payment/Severance Payment (LSP/SP)' if you have reported any employee termination with LSP/SP. You and your employee should sign the form and return for refund arrangement.

To 致: HSBC Provident Fund Trustee (Hor	ng Kong) Limited				
c/o The Hongkong and Shanghai Banking Corpor PO Box 73770 Kowloon Central Post Office 九龍中史	ation Limited 香港上海滙豐銀	行有限公司			
Payment Proof for Long Service Paymer 長期服務金/遣散費付款證明書	nt/Severance Payment				
Member's information 成員資料					
Employer name 僱主名稱 DEF Corporation					
Employer ID 僱主編號 23456789		Pay centre ID 付款中心編號 SMT			
Employee name 僱員姓名 TSE WEN		Last employment date 最後受僱日期	30/04/2022		
HKID/Passport no. 香港身分證/護照號碼 A12	3***	Date joined scheme 参加計劃日期	01/01/2016		
Long Service Payment/Severance Payment deta	ils 長期服務金/遣散費資料				
Long Service Payment entitlement 應獲得的長期	服務金 HKD 港元	.00			
Severance Payment entitlement 應獲得的遣散費	HKD 港元	10,000.00			
Member's acknowledgement 成員確認書					
Tremoet s dealtowiedgement // Apprentie					
I acknowledge the receipt of an amount of HKD employer.	in respe	ct of the Long Service Payment/Seven	rance Payment from my		
	THE WAY				
本人茲收到僱主支付的長期服務金/遣散費,金額	質為港幣				
Signature of employee 僱員簽署	Date 日期				
Employer's declaration - Please tick ✓ the appropriate box. If not specified, your declaration will automatically apply to (1)					
僱主擊明 - 請於適當方格內加上「✓」號。如沒有註明,閣下的聲明將自動適用於第(1)項					
We hereby declare that 本公司謹此擊明					
(1) no similar claim for refund of the above payment has been/will be lodged with the trustee/administrator of any other MPF or ORSO					
scheme of which the employee is also a member. 沒有/不會就上述已支付的款額,向任何其他該僱員擁有成員身分的強積金或職業退休計劃之信託人/行政管理人提出相類似的申					
索。					
(2) similar claim for refund of HKD has been/will be lodged with scheme no of name of trustee the trustee/administrator of another MPF or ORSO					
of trustee the trustee/administrator of another MPF or OKSO scheme of which the employee is also a member. 已經/將會向該僱員擁有成員身分的另一個強積金或職業退休計劃(計劃編號					
			m any claim whateoever		
In consideration of the Trustee making payment to us, we agree to indemnify the Trustee against any loss arising from any claim whatsoever made by the Member, his/her executors, administrators or assigns (whether successfully contested or, alternatively, admitted at the discretion					
of the Trustee) arising out of or in any way connected to such payment to us in accordance with section 12A(2) of the Mandatory Provident Fund Schemes Ordinance.					
Fund Sciemes Ordinance. 鑒於信託人將此款項退還予本公司,信託人因該 之退款向信託人提出任何申索(不論該申索被成					
Authorised signature of employer 僱主授權簽署	Authorised signature of employer	雇主授權簽署 Company chop 公司記	章		
Full name 全名	Full name 全名				
Job position 職銜	Job position 職銜	Date 日期			
See Konverous district	Louveroux divini	Date 1793			

The MPF eServices on the Business Internet Banking are intended for use by HSBC commercial banking customers with MPF account(s) in Hong Kong. The screen displays used in this document are for illustration purpose only and does not constitute any form of investment advice or recommendation. Investment involves risks. Past performance is not indicative of future performance. The value of financial instruments, in particular stocks and shares, and any income derived from such financial instruments, may go down as well as up. For further details including the product features and risks involved, please refer to the MPF Scheme Brochure for HSBC Mandatory Provident Fund – SuperTrust Plus.